



Infrastructure Reliability

— FACT SHEET —

Anytime, Anywhere, Always. World's easiest online meetings.

ClickMeeting is a worldwide, solid and easy to use SaaS platform. Its core was constructed with the hi-end technology with full backup service in case of a disaster. Regardless of the circumstances, each and every user can count on it 24/7 anywhere in the world.

ClickMeeting services and five star support will be always available where you need them. This statement describes the bandwidth, capacity and backup recovery systems that are a part of ClickMeeting powerful infrastructure.

Worldwide infrastructure and service security

ClickMeeting data centers are allocated all around the globe to provide top notch and stable services. Depending on location where user sign in, ClickMeeting will connect to the nearest one and most responsive of multiple associated data centers to provide the highest stability and reliability of service.

ClickMeeting engineers are constantly evaluating Internet service providers (ISPs) to deliver the best possible performance to our users considering the latency and bandwidth. Data centers held by ClickMeeting are allocated in secure co-location facilities, monitored 24/7 in case of any physical damage or power outage. Each data center co-location is equipped with rapid emergency reaction switch and backup system.

ClickMeeting technology has built in automatic load balance management system to constantly optimize its performance by assigning newly created sessions to the data center that currently provides the best response time.

Service capacity

As our key practice we sustain superabundance capacity in all angles of our infrastructure to adapt our constantly growing community and to meet any eventual peaks in performance requirements.

We usually keep over 50 percent capacity excess. ClickMeeting service level agreements (SLAs) from the ISPs are from 99.3 to 99.5 percent. Each data center have usually assigned at least 3 ISP feeds (network providers).

Our capacity needs and expansion are monitored and evaluated on a daily basis very carefully. That is why in case of sudden rise of capacity requirements we may easily increase the extent of our application.

Bandwidth

We host our data centers in ISPs independent, preeminent co-location around the globe with the minimum of 50 percent excess in bandwidth supply. We retain agreements with at least 3 bandwidth providers per facility with increase to 4 in our primary co-locations.

Conclusion

ClickMeeting technology and infrastructure was developed to serve anytime and anywhere, even during major disasters. With all mentioned components and their specifications such as bandwidth and capacity excess or backup recovery system, you may rest assured that the ClickMeeting services will remain reliable in every situation.